# Hidup Medical

Comprehensive manager for medical centers

## Problems to solve



A study by the Costa del Sol Hospital measured the noshows (absenteeism) in its 3 medical centers for a year.

Absenteeism reached 14% (400,700 appointments) and more than €3M in losses.



70% of health professionals who work in a consultation, they recognize that they are not digitized. IDIS



The Mayo Clinic cites in a study, the alarming amount of hours lost by health professionals filling out reports and updating medical records.



39% of patients who need treatment do so from home **and they do not receive support during the process. IDIS** 

## Our solution

Hidup proposes a SaaS that connects the center with its patients, chat box, with access from remote sites, digital prescriptions, priority service, video calls, informed consent, and Al with humanized response.







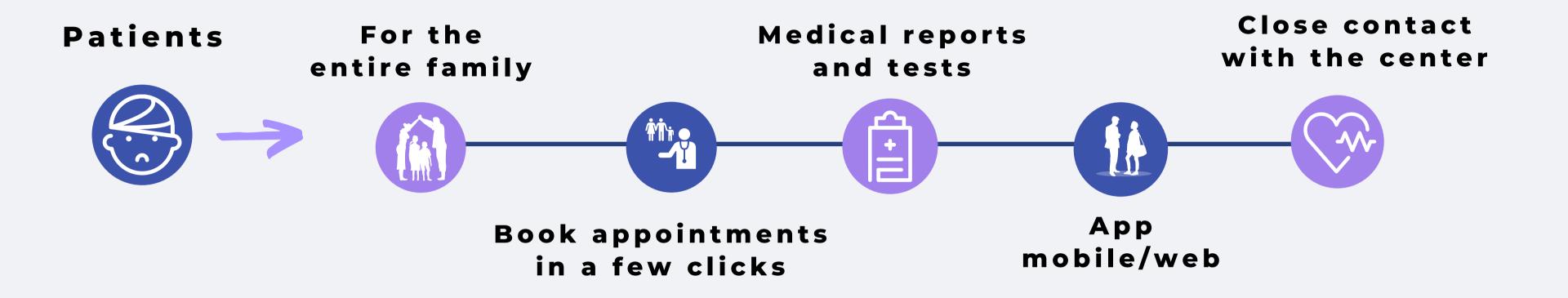
Comprehensive management of appointments, planning of medical agendas, digital reports, radiological and laboratory tests, active monitoring of the patient, adaptation to new technologies.

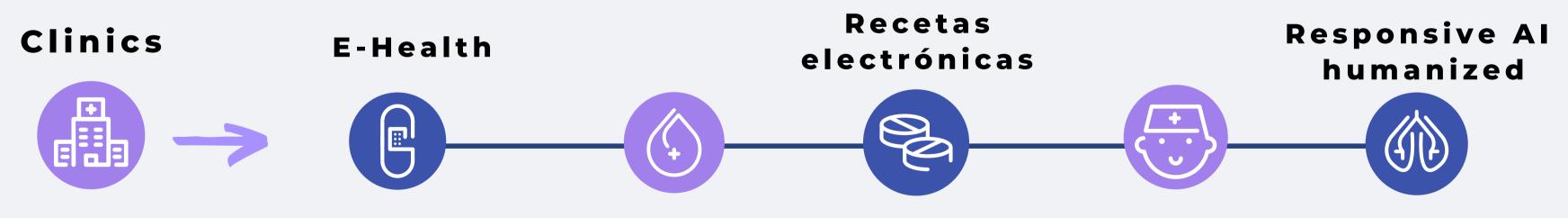






## Workflow



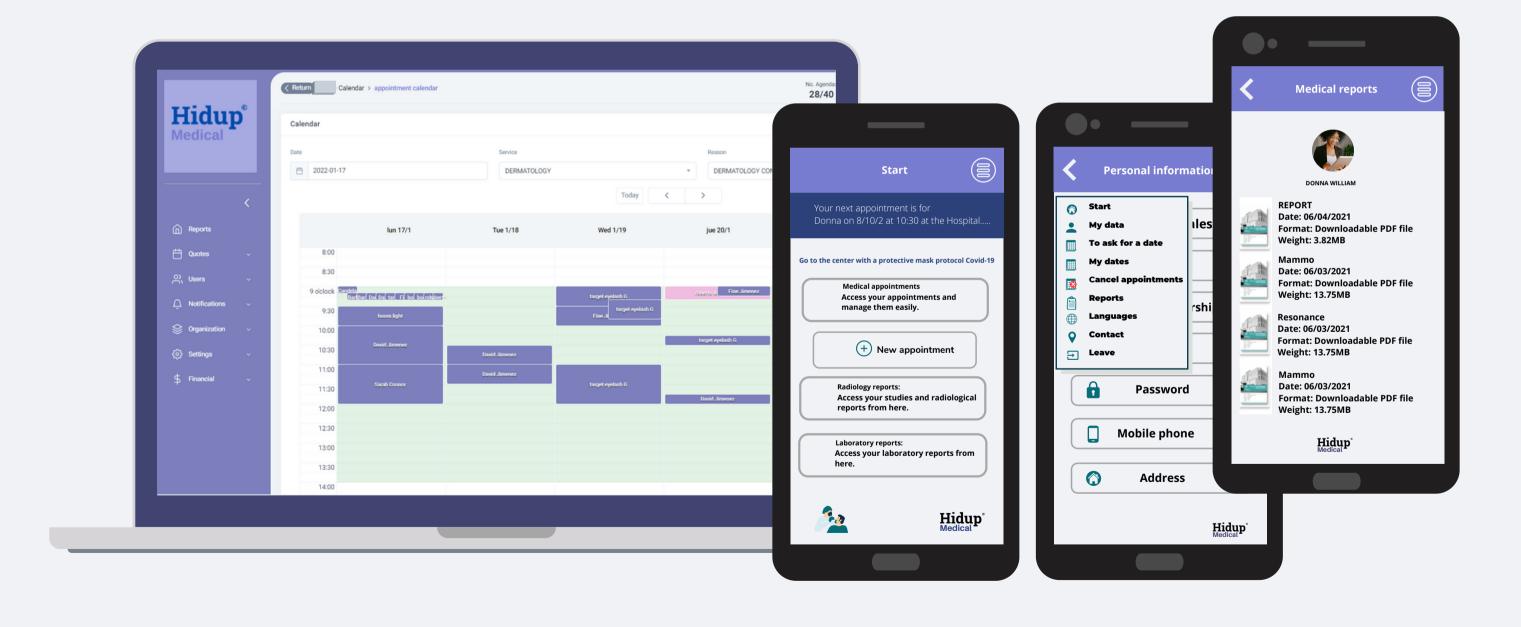


Plan services and professionals

**Priority Service** 

## Features

SaaS, book appointments online 24/7, video-consultations, AI with humanized response, medical reports, chat, priority service, radiological and laboratory tests, informed consent and electronic prescriptions.



## Market situation



The impact of covid-19 accelerated digitization in the health sector. **69% of healthcare companies will increase their R&D budget over the next three years**. (Ayming)



Video-consultations increased by 58% to 2.8M in 2020/21, telemedicine is a means of present and future.



The digitization of medical care and the health sector is an undeniable and non-negotiable. The pandemic has accelerated the need for transformation of medical centers.



The market will grow in the next few years by around €500KM. The saturation of hospitals has turned e-health into an essential complement for most treatments.

# Market Comparison



Cerner: 2nd world company in digital medical records, acquired by

**Oracle: €28,300M** 



**Docplanner**: Polish health marketplace acquired Doktortakvimi (2014), TuoTempo (2019) and Jameda (2021) **obtaining €140.9M in investments and €1,000M in market value**.



Hidup Medical: great growth potential in a constantly growing sector, with a very complete SaaS and producing benefits for our clients.

# Business model



**Healthcare SaaS** 

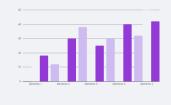






Monthly fee

Credits: sms, pushups, emails, whatsapp





Initial setup fee (by multicenters)

Fee escalation by professional or resource





Extra fee by integrations Reduction of administrative costs



# Expected income

LTV of a client at 6 years: €16,855.2



# Market opportunity



## Metric

**CAC** 350€

CAC Payback 2 months

LTV to 5 years 14.044,6€

Churn Rate 0% at present



224.148
Online medical appointments 2020/21



84% User satisfaction



112K Downloaded apps



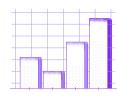
2017
4 years in production



115k Users web/app



35K€ Billed



4 Customers 6 years duration





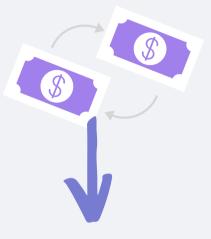












**Appointment Booking** 

**Increase: +31.6%** 

Recovered appointments (noshows

and cancellations): 84.6%

Increase in customer billing:

+25.3% annual





SaaS 100% scalable

Infrastructure expenses €0

# Target comercial





Sanitation companies in Spain: 160,849 (INE)





Sanitary in Spain: 903,946 (INE)





**Target: 3%** 

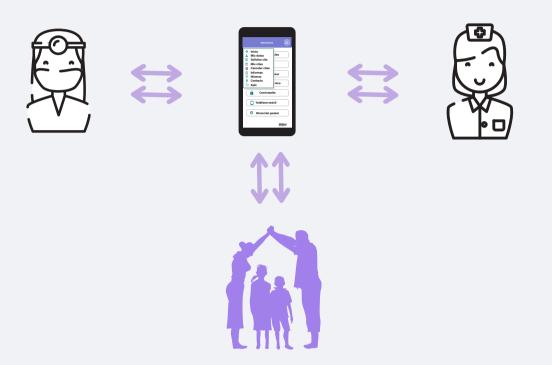




Billing: 4,4M€

# What makes us unique

#### **Al with Humanized Response**



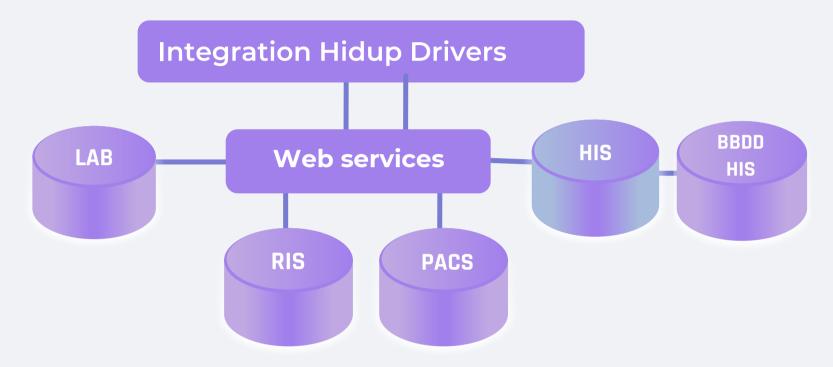
#### **Patient portal**

Comprehensive management of appointments, relatives, reports, chat with the center, video-consultations and medical prescriptions





#### 100% interoperability



#### **Priority service**

Preferential VIP consultations that generate direct income for medical centers.



# Traction



#### Customers

Four clients with longterm contracts





Industry pains detected and resolved





Entrepreneurs with successes in companies in the health sector





Business model validated with customers who invoice



Developed and in production since 2017

#### **Equipo**



Proven key profiles and working full time

# Hidup team

#### Bau Mesa CEO Founder

Systems engineer, specialist in integration of health services, experience in the public and private sectors



Linked in



Laura Thiella **CFO** 



Jorge Limón CIO Co-Founder

Computer engineer specialized in sanitary processes, with experience in the public and private sectors

Linked in



**David Jiménez** COO





**Gustavo Mesa Backend Developer** 



Bárbara Sacristán Mobile Developer



























## Round seed

**Round size** 



300k€

Pre-Money Valuation



1,7M€

**Dilution** 



15%

Post-money valuation



2M€

# Road map

1° 2° 3°

FIRST STEP CONSOLIDACIÓN EXPANSIÓN

Reach 100 customers and exceed them Exceed 5% of the Spanish commercial target European and Latam market

We work to achieve our goals and improve ourselves

### Contact

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